

- Riding Tuition
- Arena Hire
- Equine Courses
- Exam Prep
- Fun Days



- Competitions
- Events & Shows
- Riding Clubs
- Pony Days
- H.E.R.D

www.catherington-ec.co.uk  
catherington.ec@gmail.com



# WELCOME PACK

Client Registration & Centre Information



Catherington Equestrian Centre 2019



## Catherington Equestrian Centre

### WELCOME & CENTRE INFORMATION

[www.catherington-ec.co.uk](http://www.catherington-ec.co.uk)

[Catherington.ec@gmail.com](mailto:Catherington.ec@gmail.com)

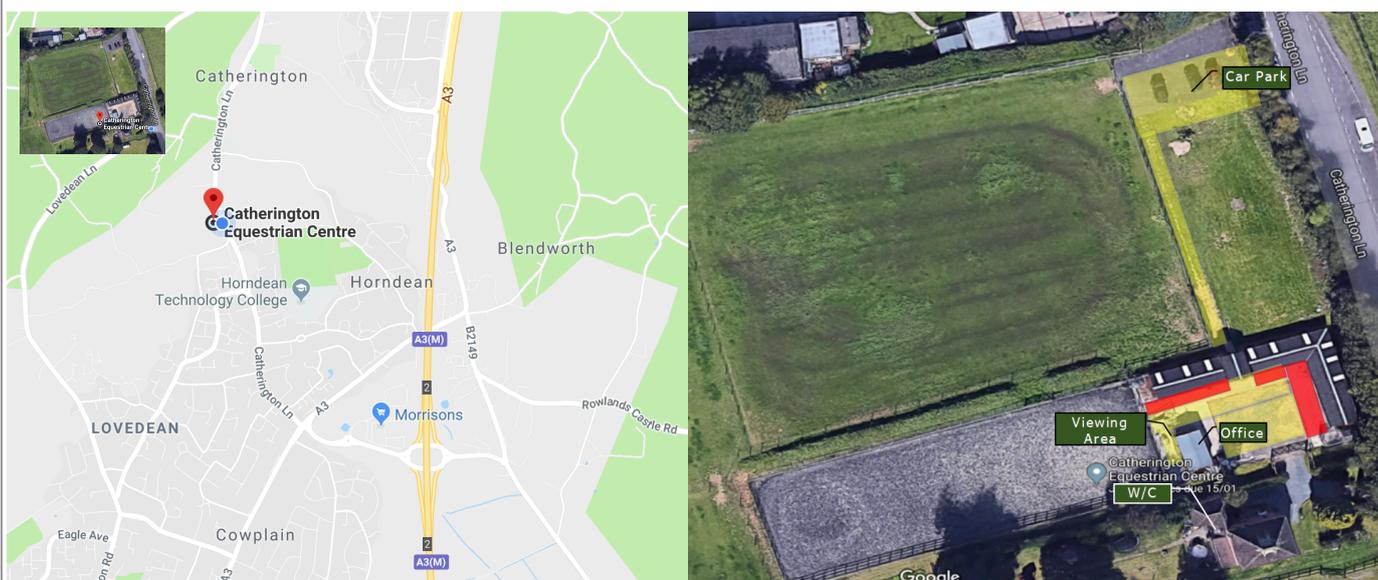
02392 596120

Catherington Lane, Waterlooville, Hampshire, PO8 0TB

#### DIRECTIONS, ACCESS AND OTHER INFORMATION

Catherington Equestrian Centre is ideally located on an easily accessible route directly off of the A3 at junction 2.

There is car parking available onsite for clients attending lessons. We request that clients do use the car park to minimise the inconvenience to our neighbours. It is not a large car park so we do as that you park considerately for others. We cannot accept any liability for vehicles parked on the premises at any time.



The location plan above defines the areas of which the public have access. Those areas marked in YELLOW are permitted to access by the public. Those areas marked in RED are **NOT** permitted to the public unless application has been made to the Centre and the Centre approved.

At present the centre is configured for smaller groups and does not therefore have extensive viewing areas for spectators so we do suggest keeping spectator numbers to a minimum. However, we want everyone to enjoy the setting and would ask that spectators that are attending the centre spectate from the safe designated areas as directed by centre staff and instructors. Over the coming months we will be undertaking work to provide more suitable and larger areas from which to spectate. In the meantime we respectfully request you bear with us throughout this process. There are toilet facilities on site and a small retail shop catering for Riders needs.

#### **Bookings**

When booking lessons, activities or hiring the school the following terms and conditions apply:

- All activities **MUST** be paid for either at the time of booking or by the entry date specified in the event details in order to ensure instructors availability and your allocation of space.
- A minimum of 48 hours' notice is required for cancellation of any activity, in order for us to endeavor to transfer to another available lesson/session. Including arena hire. A full charge will be imposed if a lesson/session is not attended or cancelled in time. As horse riding is an outdoor activity we do continue in all weathers. During extreme weather conditions when we feel it may be unsafe to ride outside we will provide educational horse care and stable management activities if able to do so. If we feel it necessary to cancel entirely we will contact you, at no cost to you. Your lesson may be rescheduled.

Before attending your activity or lesson you will need to download and complete a Client Registration form. Without this completed and signed you will not be permitted to take part in your activity/lesson for insurance purposes. You can download the Client Registration form here: <https://www.catherington-ec.co.uk/downloads>

#### **Arrival**

All visitors must report directly to the office. We ask that you arrive at the centre at least, but no more than 10 minutes early for your activity/lesson in order for us to book you in and fit you with any protective equipment you may need. Your

forms will be checked for signatures and to ensure you have read and agree to all the Centre Terms & Conditions, Health and Safety, Dress Code and Conduct.

We offer the use of Centre protective equipment for your first 5 activities/lessons. After this there is a small £1 charge per item per activity/lesson.

### What to wear

In order to ride you must adhere to the riders dress code (an informative Riding Attire video can be found here <https://www.catherington-ec.co.uk/copy-of-client-area>)

- Jewellery, especially earrings, **MUST NOT** be worn when riding or working around horses.
- All Clothes should be well fitting.
- Riding hats must conform to the current standards (cannot just hold EN1384 certification). If you are unsure please ask. We will check any personal hats that are brought to the Centre to use. If they do not comply you will not be permitted to ride in it.
- Riding hats **MUST** be worn at ALL times when riding.
- Riding boots are preferred but suitable alternatives may be allowed e.g. good strong shoes with a good heel up to 1" (2.5cm) to prevent the foot from slipping through the stirrup iron.
- Gloves are recommended.
- No flapping jackets. Zips & Buttons must be fastened whilst riding.
- No Trainers, Plimsolls, Sandals allowed.
- Body protectors are advisory.

As mentioned above, we have a small shop and are happy to advise and assist you if you were looking to purchase equipment of your own.

### General Yard Conduct

The following guidelines will help you to stay safe when visiting Catherington Equestrian Centre.

- **DO NOT** enter any of the **RED** areas on the location plan above unless permission as been granted from Centre staff.
- DO ensure that you read all notices we have displayed to help keep you informed but also to keep you and those around you as safe as possible.
- DO NOT run around the yard at any time, always walk.
- During your lesson, listen to the instructor and be aware of the other horses and riders.
- Certain parts of the lesson may be beyond your present skill level, the instructor will advise you to omit them (e.g. riding without stirrups or certain jumping exercises).
- If you feel unable to carry out part of the lesson, tell the instructor and they will either give you some extra help or advise you to omit that part.
- ALL parents are responsible for the good conduct of their children when they are not riding and must not allow them to run around unsupervised. To ensure their safety or that of other riders. Children should be closely supervised at all times by their accompanying adult. The Centre does not provide supervisory care until the client/child is under instruction in the Arena and cannot accept any liability for accident or personal injury if not under the supervision of the Centre.
- Read the notices about correct dress and other safety advice.
- No part of the premises, or surrounding fields or paddocks, should be entered without permission.
- It is recommended that personal rider insurance is taken out (e.g. Rider Plan/BHS Membership).

We have enthusiastic and passionate instructors and staff who not only love the horses but thoroughly enjoy teaching and seeing people progress with their riding and horse knowledge. We offer many activities and are a Pony Club linked Centre.

We hope that you would like to come along and visit us at the centre and look forward to welcoming you to a lesson or event in the near future.

Regards

*All @ CEC*

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