



## TERMS AND CONDITIONS

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#### 1. ALL Clients:

1. Must have completed a Rider Registration Form before riding a horse. This will be countersigned after the lesson by an instructor.
2. Must resubmit their Rider Registration Form if their details change. (the responsibility falls to the Parent/Guardian if the child is under 18).
3. We reserve the right to refuse you to ride a particular horse/pony if we feel that the safety of the rider or horse is in question.

#### 2. Punctuality and Arrival Times:

1. Please arrive 10 minutes before the start of the lesson/pony ride to allow time for hat fitting.
2. Unfortunately, if you are late, we cannot make the lost time up as other clients will be waiting for their lessons to start on time.
3. If we are late for whatever reason, we will make up your lesson time.

#### 3. New Clients:

Are required to attend a mandatory Assessment Lesson before being allowed to book any subsequent lessons. This allows us to ascertain your riding level.

#### 4. Previous Clients:

If you've not been riding with us for a year or more. We reserve the right to ask you to complete another Assessment Lesson.

#### 5. Payments:

1. All bookings require payment in advance.
2. It is a condition of booking that you accept our No Refund Policy.
3. If you fail to attend, you will be required to pay in full.

#### 6. Cancellations:

1. We operate a No Refund Policy. This is a condition of booking.
2. No credit or transfers are given for late cancellations.
3. Late Cancellations = Less than 5 Days' Notice
4. See our Bad Weather Policy

#### 7. Instructors:

Instructors reserve the right to refuse to teach a client for any reason.

#### 8. Bad Weather or Conditions:

1. We reserve the right to cancel ridden activities in extreme weather but alternative stable management lessons will be provided.
2. Riding may be cancelled when the following weather is occurring:
3. Heavy Snow.
4. Heavy Rain and/or Flooding.
5. Medium to Hurricane Force Winds.

#### 9. Extra Visitors and/or Friends of the Family:

1. Children must be supervised at all times by a legally responsible person.
2. Parents are advised not to leave children unattended at any time during their stay at Catherington Equestrian Centre.
3. If spectating, please remain as quiet as possible, and in full view of the horses/ponies & Instructor at all times.
4. Whilst spectating, the Instructor reserves the right to ask you to leave the School area if they feel the safety of the rider or horse/pony is in question.
5. Young Children: Must be supervised at all times by a responsible person and remain seated and quiet whilst lessons are in progress and not to run around the gallery.

#### 10. Movement of Horses & ponies and Farm Equipment:

Horses, ponies and centre equipment movement around the yard and surrounding areas is unavoidable and we ask you to give way to them at all times.

#### 11. Out of Bounds:

1. The following locations are Out of Bounds without written permission from management, you must not enter them and you do so at your own risk:
2. Stable Yard including but not limited to:
3. Any Stable Boxes.
4. Any Compartment's or Lean To Shelters.
5. Tack Rooms.
6. Feed Rooms.
7. Barns.
8. Sheds or other Buildings.
9. Fields or Paddocks.
10. House and its Grounds.
11. Locked/Closed/Enclosed Areas or Buildings



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- 12. Smoking Policy:** We have a Strict No Smoking Policy, if you are caught smoking you will be asked to leave.
- 13. Pets:** We don't allow any clients to bring their own pets onto the grounds/premises. Guide Dogs are permitted.
- 14. Horses/Ponies:** All animals are unpredictable, Do Not Feed the Horses & Ponies at any time. Don't enter any field, box or make contact with a Horse or Pony at any time, without prior authorisation from a member of Management
- 15. Cars, Bicycles:** We can't be held responsible for any damage to your transportation while on the premises/grounds.
- 16. Personal Property:** We can't be held responsible for Damage, Theft or Loss of your personal property while it's on the premises.
- 17. OTHER: Please note:**
1. Clients leaving Catherington Equestrian Centre by car must give way to incoming traffic or safety reasons.
  2. Parking is not permitted at the bottom of the house drive or on the laybay/public highway.
  3. The drive is not a footpath and walkers are advised to take extreme care due to the uneven surface.
  4. Walking along the drive is entirely at your own risk.
  5. Maximum Speed on the premises is 5mph.
- 18. RIDING IS A RISK SPORT** - Your choice to ride is voluntary. We take all reasonable care to provide suitable and safe horses and ponies for all our clients. All animals can be Unpredictable. We strongly advise you to take out full personal accident cover.
- 19. PLEASE NOTE:** Catherington Equestrian Centre, Owners, Staff and Managing agents cannot be held responsible for any accident, injury or loss to any persons or their property whilst on these premises or whilst out hacking, eventing or showing.
- 20. Agreement of Terms:** If you do not agree with any of Terms and Conditions, then you do not have permission to enter the premises and any bookings are null and void. Our no Cancellation Policy also applies in this situation as our Terms and Conditions are available online and on request at any time. As such you have every opportunity to read them before booking any activity and a refund will not be available on failure to accept them.